MinnesotaCare Member Information Line

MinnesotaCare members can call the MinnesotaCare information line at any time to get automated information on the status of their case, the status of their renewal and instructions to pay their MinnesotaCare premium over the phone.

MinnesotaCare phone numbers: 651-297-3862 or 800-657-3672 (toll free)

What you need before calling
- You need at least two of the following to access **case information** for one MinnesotaCare member:
    - MinnesotaCare member's Social Security number (SSN)
    - Date of birth (DOB)
    - Member number from the Minnesota Health Care Programs ID card

- You need all of the following to **make a premium payment over the phone** for all MinnesotaCare members on the same case:
    1. MinnesotaCare case number
    2. Invoice number found on the MinnesotaCare premium invoice bill
    3. Credit or debit card, or bank account information

Note: Payments made Monday through Friday before 5:00 p.m., excluding holidays, will be credited on the same business day with the exception of the last business day of the month. Payments by telephone, online or in person must be made by noon on the last business day of the month to guarantee coverage for the following month. Payments made after 5:00 p.m., or on holidays or weekends, will be credited the following business day.

Steps for case and renewal status information:
1. Press 1 for Enrolled in MinnesotaCare
2. Press 2 for Other
3. Enter two of the following personal identifiers:
    - MinnesotaCare member's SSN
    - Date of birth
    - Member number

Steps to make a premium payment:
1. Press 1 for Enrolled in MinnesotaCare
2. Press 1 for Payment
3. Press 1 again to indicate you know your case and invoice numbers
4. Your call will be transferred to US Bank to make the payment. Follow the prompts to enter your MinnesotaCare case number, invoice number and payment information.