



Request for Proposals Addenda 1 Contact Center Overflow Vendor

Date of Addendum: January 23, 2015

Original Due Date, Time: Friday, January 30, 2015, 4:00 p.m. CT

Revised Date, Time (if changing): **Tuesday, February 3, 2015; 12:00 p.m. (Noon) CT**

SCOPE OF ADDENDUM

RFP Schedule and Question and Proposal Submission Information

RFP Schedule

Request for Proposals (RFP) solicitation	Monday, December 19, 2014
Deadline for Submission of Questions (via e-mail only)	Friday, January 16, 2015; 4:00 p.m. CT
Questions and Answers Posted on MNsure website	Friday, January 23, 2015; 9:00 a.m. CT
	Monday, January 26, 2015; 5:00 p.m. CT
Deadline for Submission of Proposal	Friday, January 30, 2015; 4:00 p.m. CT
	Tuesday, February 3, 2015; 12:00 p.m. (Noon) CT
Proposal Evaluations Commence	Monday, February 2, 2015
	Tuesday, February 3, 2015
Vendor Interviews (optional at discretion of MNsure)	Monday, February 9, 2015 thru Friday, February 13, 2015
Award Decision	Monday, February 16, 2015 (estimated)

This addenda shall become part of the RFP and should be returned with, or acknowledged in, the response to the RFP.

RESPONDER NAME:

SIGNATURE:

TITLE:

DATE: